

GreenLightUPS SmartOnline RT Repair Form

Company /
Contact Name

Address / City /
State / Zip

Contact Info:
Phone / Email

Unit Information

Model

Serial Number

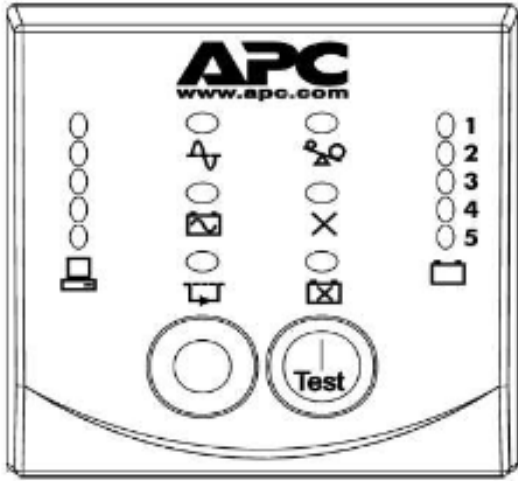
Purchase Date /
Vendor

Current
Batteries:
Purchase Date,
Vendor

Current Application:
backing up what,
where, environment
notes, other
comments

Unit Problems

Description of
Problems



Display Errors - mark all

X - Red - general fault

[X] - Red - battery

1 - Battery Light Top Light

2 - Battery Light

3 - Battery Light

4 - Battery Light

5 - Battery Light Bottom Light

Another Notes and Comments

Solutions

Type of Repair you want us to consider

On Site Repair (FL & NC only)

Ship in Depot Repair

Advance Replacement (we send a repaired core, your return your bad core)

Trade In

Other